BUILDING ORGANIZATIONAL RESILIENCE:

A SYSTEM APPROACH TO MITIGATING RISK AND UNCERTAINTY



WHEN

Jun 14–16, 2027 (Live Online)
Oct 5–6, 2027 (In Person)

PRICE

$5,300

WHERE

Live Online or Cambridge, MA

EXECUTIVE CERTIFICATE TRACK

Technology and Operations

Our organizations – designed for optimal performance — work well under normal conditions, but are vulnerable to failure when the unexpected occurs. How do we design systems that work efficiently under typical conditions, yet respond resiliently to "unknown unknowns"? This new course provides business leaders with a practical approach to assess and build organizational resiliency. Learn how systems thinking and continuous improvement can help your team identify problems before they occur and fundamentally alter your organization's ability to effectively respond when they do. Understand the role hidden factories and irregular operations play in contributing to catastrophic events, and how this knowledge can be leveraged to reverse their effects. Leave with a playbook for improving the resilience of your company.

Please visit our website for the most current information.

executive.mit.edu/risk

MIT MANAGEMENT EXECUTIVE EDUCATION

FACULTY*



John Carrier



Retsef Levi

*Please note, faculty may be subject to change.

TAKEAWAYS

This course will help you:

- Develop a consistent language of risk and resiliency across your organization
- Understand the underlying assumptions of your operating paradigm
- Design processes that are robust and inject flexibility into your systems
- Learn to identify the unconscious assumptions and irregular operations that can derail your efforts
- Make your processes and operating paradigm more robustly and flexibly without losing efficiency
- Understand the relationship between continuous improvement and systemic risk, and how to implement continuous improvement for greater organizational resiliency, and greater profits
- Identify the right intervention points in your operations and supply chain to arrest and recover from evolving critical situations based on system thinking
- Effectively select and implement new technologies to fundamentally change your organization's productivity/risk curve

WHO SHOULD ATTEND

Ideal participants include:

- C-suite executives and those reporting directly to the C-suite
- Operational VPs and Directors
- Executives with more than 10 years of experience who lead functions, geographies, units, and practice areas



This course will help you think differently—and systematically— about real-time risk/reward improvement. You will leave this course ready to implement a 90-day playbook for improving the resiliency of your organization.

CONTACT INFORMATION

MIT Sloan Executive Education

P +1-617-253-7166 | **E** sloanexeced@mit.edu

executive.mit.edu

MIT MANAGEMENT EXECUTIVE EDUCATION